

Dear Resident,

**PLEASE READ THE FOLLOWING INFORMATION AS IT IS IMPORTANT TO YOU AND YOUR COMMUNITY**

RSL Care has been exploring the viability of introducing companion animals into Retirement Living. We consider there are many benefits to providing residents with the option to reside with a companion animal, such as increased companionship and other health benefits. However, we acknowledge this is a decision that needs to be made by a majority of residents.

RSL Care has put into place a policy that covers both assistance and companion animals, called the *Assistance and Companion Animal Care Guidelines* and we would like the opportunity to talk with you about the possibility of introducing companion animals into **[NAME] retirement community** under these guidelines.

**NOTICE OF RESIDENTS MEETING TO DISCUSS THIS INFORMATION on:  
[DATE & TIME], following the Annual Meeting.**

Please find enclosed an information pack with the following documentation:

- Notice of Residents' Meeting & Special Resolution Meeting (white papers) *(an explanation on what this is all about)*

- Voting papers (yellow papers) *(an explanation on how to vote)*

- Appendices including: (purple papers)
  - o Benefits of Companion Animals
  - o Frequently Asked Questions (FAQs)
  - o Companion Animal and Care Guidelines and supporting documents
  - o Guide, Hearing and Assistance Dogs Act 2009

We ask that you take your time to read through the enclosed documentation before the residents meeting on **[DATE & TIME], following the Annual Meeting.**

We look forward to hearing your views and opinions then.

Kind Regards,



Ceri Spain

Head of Retirement Living